Xxxxxxx Xxxxxxx Xxxx x Xx Xx Xxxxxxxx Street Xxxxxxxxx Auckland 1xxx

NHI: XXXxxxx Phone: 09 xxx xxxx

The Health and Disability Commissioner Te Toihau Hauora, Hauatanga Level 10, Tower Centre 45 Queen Street (P.O. Box 1791) Auckland 1010

03 June 2013

Attention: The Health and Disability Commissioner

Re: Complaint C12HDCxxxxx; request according to sections 12 and 16 of the

Official Information Act 1982

Dear Madam / dear Sir.

Thank you for your letter dated 28 May 2013, from your Legal Advisor Georgina Rood, which I received in response to a request under the Official Information Act 1982 (The Act), which I made at the end of a letter to your office, which was dated 26 April 2013 (see page 9 under "P.S.").

Your office has refused to provide the information I sought under section 18 (f) of the Act, stating that the information cannot be made available without substantial collation or research by your office. Your concern was that you would have to contact all present and former staff members of your office and question them re the information I sought. Therefore I have decided to make a new request for a much more limited range and form of specified information.

Please provide me with a full disclosure of previous or present contacts (personal, professional or other), that any existing (and/or former) staff member of the 'Office of the Health and Disability Commissioner', who has been directly involved in the assessment, processing and investigation of complaint C12HDCxxxxx, has had with Dr Dxxxx Xxxxxxxx, general practitioner at Xxxxxxxx Health Centre. Dr Xxxxxxxx has also worked as a xxxxxxxxx xxxxxxx at Auckland University's Medical School.

If detailed contacts cannot be established, I expect at least a list of the names and confirmed or denied contacts for the present - and possibly also former - staff members of your office, and whether they were professional, work related or private contacts, and during what time periods these were.

In order to more conveniently facilitate a process of establishing such previous or present contacts, a draft form has been attached, which you may consider to present to those staff members who may fall into the categories mentioned above. They would thus not need to be interviewed individually, and could simply fill out the form to the best of their knowledge and sign this internally for your verification.

Please supply the information in clearly readable form of photo-copies, as printouts or as a completed, signed summary list. I insist on the release of this information as it is in the public interest.

Yours sincerely and thankfully

Xxxxxx Xxxxxxx