



Health and Disability Commissioner  
*Te Toihau Hauoro, Hauatanga*

18 September 2012

AUCKLAND 4

Dear Mr

**Complaint: Dr E** at **Health Centre**  
**Our ref: C12HD**

I write further to Michelle Smith's letter of 14 August 2012, regarding your complaint about Dr E.

The Commissioner has reviewed your complaint and has decided to request a response from Dr E regarding the issues you have raised. Once we have received a response and reviewed this information, we will be in contact with you again.

Thank you for bringing this matter to the Commissioner's attention.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Harriet Boyd', is written over a light blue horizontal band.

Harriet Boyd  
**Senior Complaints Assessor**