



22 NOV 2017

Dear Mi

I write further to your Official Information Act request of 1 October 2014, requesting information from the Ministry of Social Development (the Ministry) about services to beneficiaries.

After consultation with the Office of the Ombudsman, the Ministry is now providing further information in response to your request.

You asked for information about 'outcome expectations'.

Below are the outcome expectations:

The Mental Health Employment Service (MHES)

As a result of their participation in the Service:

- 50% of clients will be expected to have been placed into employment that aligns with their work obligations; of whom
- 80% will be expected to have remained in employment, aligning with their initial work obligations, for a period of twelve (12) months.

The Sole Parent Employment Service (SPES)

As a result of their participation on the Service:

- 52% of clients will be expected to have been placed into employment that aligns with their work obligations; of whom
- 80% will be expected to have remained in employment, aligning with their initial work obligations, for a period of twelve (12) months.

You requested numbers about how many beneficiaries referred to MHES and SPES 'have been successfully referred to employment'.

The data below is provided based on the reporting information from the MHES and SPES Providers. This has not been checked against Work and Income systems. The data reflects the 'actual enrolments' in service and 'actual outcomes' as reported by providers through the reporting tool known as Service Outcome Reporting Tool. The data is provided for the period August 2013-June 2015 and has been manually collated from provider reporting. The outcomes reported are for those placed into employment only and not for those achieving the 6 or 12 month outcome within the period.

Reported as at the end of each month

MHES	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14
Enrolments	0	1	116	177	92	70	78	104	84	86	56
employment Outcomes	0	0	3	17	16	33	35	49	36	34	40

MHES	July-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
Enrolments	60	73	90	49	104	124	107	106	97	87	90	97
employment Outcomes	41	29	28	25	29	23	28	42	56	40	29	34

SPES	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14
Enrolments	0	0	138	175	95	82	102	77	60	78	379
Employment Outcomes	0	0	7	20	7	24	37	57	27	36	39

SPES	July-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
Enrolments	258	79	41	55	52	104	92	115	122	104	86	105
Employment Outcomes	55	68	67	75	49	25	31	46	43	31	53	36

Note 1: This information is collected from the Service Outcome Reporting Tool

Note 2: This information is based on the Providers reported outcomes

You also requested:

'what plans exist to change or increase particular expectations and/ or criteria for sick, injured and disabled persons to be referred to work ability assessments'.

The Ministry did not have any plans to change the Workability assessments or the expectations at the time.

I trust this information is helpful.

Kind regards

M.

**Ombudsman and Privacy Complaint Services**

Ministry of Social Development | Te Manatu Whakahiato Ora

**The Aurora Centre** 56 The Terrace | PO Box 1556 | Wellington | New Zealand

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We help New Zealanders to help themselves to be safe, strong and independent  
Ko ta mātou he whakamana tangata kia tū haumarū, kia tū kaha, kia tū motuhake